Enhanced Results FAQ

1. The **website link** I initially used for MyBallot and Enhanced Results no longer works?

   You can now only access Enhanced Voting products (Enhanced Ballot (formerly MyBallot) and Enhanced Results) through your Okta account. **If Enhanced Voting is not showing as an option on your Okta dashboard, an Enhanced Voting JIRA ticket will need to be submitted so that ELECT can add Enhanced Voting to your Okta account.**

2. Can **multiple people enter data** into **Enhanced Results** at the same time?

   Best practice highly discourages this as there would be a high potential for problems to arise (for example overriding/erasing each other's work), but yes, the software can handle multiple users entering information at one time.

3. Are **dual primaries** reported together or separate in Enhanced Results?

   As it was in VERIS, each primary is its own election in Enhanced Results and therefore reported separately. See Election Access (pg. 5) instructions in the Enhanced Results Virginia Use Procedures (v1.3 w ELECT notes).

4. What do we have to report on **Election Night**?

   The same information you were already reporting on Election Night:

   a. Early Voting and Mailed Absentee results summaries by contest. See the Summary Entry (pg. 9) instructions in the Enhanced Results Virginia Use Procedures (v1.3 w ELECT notes).

   b. Election Day results by precinct. See the Detailed Results Entry (pg. 10) instructions in the Enhanced Results Virginia Use Procedures (v1.3 w ELECT notes).

   c. Election Night Provisional Counts. See the Statistics Entry (pg. 12) instructions in the Enhanced Results Virginia Use Procedures (v1.3 w ELECT notes).

5. Is there a **quick look checklist for what to do in Enhanced** on Election Night? During/after Canvass?

   Yes, see the checklist on pg. 20 in the Enhanced Results Virginia Use Procedures (v1.3 w ELECT notes).

6. How does the **Export Fillable Excel** work?

   The Export Fillable Excel is for filling in precinct results into the spreadsheet (instead of directly into Enhanced Results), then uploading the completed spreadsheet into Enhanced Results to complete the Detailed Results Entry page. The Export Fillable Excel can be used several different ways to import some or all precinct results. It can be used for initially entering results or to update results already on the page. See the Export Fillable Excel (pg. 8) and Import File (pg. 11) instructions in the Enhanced Results Virginia Use Procedures (v1.3 w ELECT notes).

7. Can **multiple people enter data** into the **Export Fillable Excel** at the same time?

   Best practice highly discourages this as there would be a high potential for problems to arise (for example overriding/erasing each other's work).

8. What exactly are we reporting in the **ballots cast** rows?

   On the Summary Detail Entry page, while each office has a Ballots Cast row, they are all for the group as a whole (for example all Early Voting). We understand it is redundant to have to report the same data multiple times, but it must be done this way for the data validation to work.

   On the Detailed Results Entry page, while each office has a Ballots Cast row, they are all for the precinct as a whole. We understand it is redundant to have to report the same data multiple times, but it must be done this way for the data validation to work.

9. Do **over votes and under votes** need to be reported on Election Night?

   You now must report under votes. Best practice dictates entering over votes and under votes at the same time as entering ballots cast and candidate votes.

10. How are **split precincts** now reported?

    Reporting will not be done by splits, for results or turnout. You will report results and turnout for the precinct as a whole.

11. How are **CAP results** now reported?

    There are no longer CAP "precincts". See the Summary Entry (pg. 9) and Detailed Results Entry (pg. 10) instructions in the Enhanced Results Virginia Use Procedures (v1.3 w ELECT notes).

12. How is **CAP turnout** now reported?

    CAP turnout is no longer reported by locality or district summaries, but instead by precinct. See the Voter Turnout Entry (pg. 13) instructions in the Enhanced Results Virginia Use Procedures (v1.3 w ELECT notes).

13. How are **provisional results** now reported?

    The same way they were in VERIS, as their own precinct. See the Detailed Results Entry (pg. 10) instructions in the Enhanced Results Virginia Use Procedures (v1.3 w ELECT notes).

14. How is **provisional turnout** now reported?

    Two different ways; 1) precinct totals and 2) reason code breakdown for the locality as a whole. See the Voter Turnout Entry (pg. 13) and Statistics Entry (pg. 12) instructions in the Enhanced Results Virginia Use Procedures (v1.3 w ELECT notes).

15. Do we still need to report **Election Night Provisional Counts**?

    Yes, see the Statistics Entry (pg. 12) instructions in the Enhanced Results Virginia Use Procedures (v1.3 w ELECT notes).

16. Do we still need to report **Curbside**?

    Yes, but only for the locality as a whole. See the Statistics Entry (pg. 12) instructions in the Enhanced Results Virginia Use Procedures (v1.3 w ELECT notes).

17. Is there a way to **double check/compare the data entered**?

    a. Enhanced Results has two types of **data validation**.

       • When you click "Save" the data on the page you are working on will be validated and an error message will show at the top of the page letting you know what issues were found with the information on just that page.

       • There is also a data validation run to review potential data validation issues found between the "Summary Entry", "Detailed Results Entry", and "Voter Turnout Entry" pages. This data validation runs on a schedule. You may have to wait up to 15 minutes to see if it picked up any issues. For more information see the Data Validation (pg. 7) instructions in the Enhanced Results Virginia Use Procedures (v1.3 w ELECT notes)

    b. Enhanced Results also has **reports** you can run to compare data entered.

18. If **"huge" accidents** happen (for example, enter all results in the wrong column, or wrong precincts, or wrong page) can everything be cleared out so we can start over?

    Yes, but contact Enhanced Support (click the Support button on the bottom right corner of any Enhanced Results page or email support@enhancedvoting.com) before you do anything else. They may be able to fix the issue without having to completely start over.

19. Since **credit** will still be entered into VERIS, how do we check it against turnout?

    You will need to run the "Voter Turnout" report in Enhanced Results and the "Voting Credit Audit - by Locality" report out of VERIS and then compare the data side-by-side. (The "Voting Credit Audit - by Locality" report can be found in VERIS's Reports Library, Election Category.)

20. How do we **declare winners** for local offices?

    See the Certification (pg. 15) instructions in the Enhanced Results Virginia Use Procedures (v1.3 w ELECT notes).

21. How do we **create Abstracts of Votes**?

    See the Certification (pg. 15) instructions in the Enhanced Results Virginia Use Procedures (v1.3 w ELECT notes).

22. What is the link for the new **ENR website**?

    The public will still go to the same place on ELECT's website to see results and election data: https://www.elections.virginia.gov/resultsreports/election-night-reporting/.

23. **Shared town office** questions.

    There is still some work that needs to be done to ensure shared towns are reported correctly in Enhanced Results. Everything will be ready for the 2023 November General.

24. **Write-in** questions.

    There is still some work that needs to be done to ensure write-ins are handled correctly in Enhanced Results. Everything will be ready for the 2023 November General.

25. Will there be different **user types** in Enhanced Voting (for example, staff can have access to Enhanced Results but not Enhanced Ballot)?

    Currently all local users are being set up with Site Administration access. ELECT and Enhanced Voting are exploring options for having different user rolls/accesses within Enhanced Voting.